

THE IMPORTANCE OF INFORMATIONAL SUPPORT PROVIDED BY THE SOCIAL NETWORK FOR WOMEN VICTIMS OF DOMESTIC VIOLENCE: INTEGRATIVE REVIEW¹

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INTRODUCTION: Domestic violence is a public health problem that violates the human rights of victims and occurs in different economic, cultural, ethnic and/or educational contexts. It is essential that women victims of this type of violence have a positive and effective social network. An individual's social network is all people involved in their environment and responsible for building a social identity. An effective network will provide women with support to face and overcome the situation they are experiencing, such as information support. The informational support comprises the counseling and guidance resources provided by members of this woman's social network, such as family, friends, neighbors, health professionals, community health agents, police stations, among others. **OBJECTIVE:** The aim of this study is to analyze how often the information support was provided by the social network and in what ways. **METHOD:** Integrative literature review conducted in October 2020 in the Lilacs, PUBMED, CINAHL, Web of Science and Scopus databases and in the SciELO library through the combination of the descriptors Social Network, Social Support, Domestic Violence and Women's Health. The review respected the methodological framework of Whittemore and Knafl and was made to answer the question: "How has information support been offered by the social network for women victims of domestic violence?". Original studies were freely available in full and that dealt with the social network and violence against women, and that answered the guiding question. The time and language cut have not been established in order to obtain a greater number of publications. The search resulted in 52 publications and 11 made up the final sample of the study. **RESULTS:** Articles points out the importance of the participation of the social network in the process of facing domestic violence. Unlike the other supports (emotional, face-to-face and material), informative support was mentioned in all eleven studies that make up the

sample. It was offered by the primary and secondary network in the form of conversations, advice, suggestions, tips and / or guidance. Despite being the most referenced support in the literature, much is punctuated about the quality of the information passed on to these women. **CONCLUSION:** It is possible to conclude that an effective social network is indispensable in the life of women who are victims of domestic violence. An effective social network offers the necessary support to cope with the situation, including information support. Informative support has been offered in the form of advice, guidance and/or instructions by all members of the network, such as family, friends, neighbors, health professionals, lawyers, delegates, professional colleagues, among others. Even though it's the most often offered and cited support to women, the importance of verifying the veracity of the information and guiding the actions and guidelines in updated scientific evidence and with methodological seriousness is emphasized. This review gathers information that can serve as a basis for future research, for the qualification of members of the network and for the optimization of nursing praxis. Studies are recommended to record how support has been offered to women victims of violence and whether the offer has been effective. **KEYWORDS:** Social Support; Nursing; Social network; Women's Health; Violence against women; Domestic violence